

Village of Indian Head Park - Municipal Electric Aggregation - Bid Tabulation

Alternate Retail Energy Supplier	Constellation New Energy	Integrus Energy	MC Squared
Retail Electric Supplier Complaint Scorecard Rating 5 = Lowest Complaint Rate 4 = Lower than Average Rate of Complaints 3 = Average Complaint Rate 2 = Higher than Average Rate of Complaints 1 = Highest Complaint Rate	April 2014 Score: 4 Complaints: 6 total; 4 Contracts/Billing; 0 Customer Service; 2 Sales/Marketing; 0 Formal complaints	April 2014 Score: 5 Complaints: 32 total; 15 Contracts/Billing; 4 Customer Service; 13 Sales/Marketing; 0 Formal complaints	April 2014 Score: 5 Complaints: 2 total; 0 Contracts/Billing; 1 Customer Service; 1 Sales/Marketing; 0 Formal complaints
ARES Certification Signed	Yes	Yes	No
Sufficient Source of Power	Yes	Yes	Yes
Federal Power Marketer	Yes - 81 FERC ¶ 61,186 (1997)	Yes - FERCER96-1088-000 (1996)	No response
Certified Retail Electric Supplier	Yes - October 26, 2010 in ICC Docket No. 10-0540	Yes - July 6, 2005 Doc. No. 07-0498	Docket No. 09-0059 March 11, 2009 non-residential; Docket No. 11-360 July 2, 2011 residential
Registered with Commonwealth Edison	Yes	Yes	Yes (No response)
Supply Agreement for Network Integration Transmission Service	Yes	Yes	No response
Service Agreement under Illinois Market-based Rate Tariff	Yes	Yes	No response
Necessary Corporate Structure to Sell Energy	Yes	Yes	Yes
Electronic Data Interchange Computer Network	Yes	Yes	No response
Marketing Ability to Reach Aggregation Customers	Yes	Yes	No response
Call Center w Toll Free Number	Yes	Yes	call center; will establish toll free number
Less Than 30 Second Call Wait Time	42 second average	Yes	No response
Website Compliance	Yes	Yes	Yes
Multi Lingual Customer Service	Spanish plus translation service	Spanish plus translation service	Yes
Hearing Impaired Customer Service	web chat & e mail	web chat & e mail	TPY
ICC Bond	Yes	Yes	Yes
Financial Statement	Not Submitted	Not Submitted	Not Submitted; website address listed
Authorized to do Business in Illinois	Yes	Yes	Yes (No response)
Authority to Enter into Power Supply Agreement	Yes	Yes	Yes (No response)
Impediment to Plan of Operation and Governance	None	None	No response

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Impediment to Specifications or Power Supply Agreement	<p>Exceptions - Power Supply Agreement</p> <p>3.5,3.6,5.1.3 - Deletion of Price Guarantee</p> <p>7.1 - Seeks indemnification from Village (withdrawn)</p> <p>7.3 - Seeks deletion of exception to limitation of liability (withdrawn)</p> <p>Exhibit D Subsection (E) - Public Officer Prohibited Activities Act (50 ILCS 105/0.01 et seq.).</p>	<p>Exceptions - Power Supply Agreement</p> <p>3.5,3.6,5.1.3 - Deletion of Price Guarantee</p> <p>3.1 requests Effective Date of Agreement - the later of (a) the month/year meter read dates for Eligible Customers who do not Opt-Out or (b) the first available meter read following affirmative enrollment for New Customers. Supply service shall continue through the Participating Customers' month/year meter read dates."</p> <p>4.1.4.2 Opt-in to various tiers of renewable energy credit offerings by way of the opt-out process. Opt in on website at a varied price.</p> <p>5.1.2 Pass through of new, additional, or increased costs beyond the ARES reasonable control to Participating Customers; Participating Customers may terminate without penalty within 30 days.</p> <p>5.7.2 REC Reporting - clarification</p> <p>5.13 Subcontractors - call center subcontractor, Superior Contact, Marquette, MI</p> <p>6.1.5 clarification</p> <p>6.5.3 Deletion of prohibition of pass through of new, additional, or increased costs</p> <p>7.1 Indemnification - deletion of the first two sentences of this section.</p> <p>7.2.2.3 Evidence of Insurance - will only provide copies of Insurance policies if there is a significant claim</p> <p>7.2.4.2 deletion of independent contractors</p> <p>7.2.5 Notice of insurance cancellation - Integrys not insurer will provide</p> <p>7.2.7 general liability deductible is \$200,000.</p> <p>7.3 - Seeks deletion of exception to limitation of liability (withdrawn)</p> <p>8.2.6 requests ability to contact current or former customers</p>	No response
Illinois Aggregation Programs	200,000 customers in Illinois and Ohio	42 communities; 784,291 customers; 5,141,059 Mwh	30 communities; 139,000 accounts

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Reference #1	<p>Village of Bridgeview Mike Porfirio, Village Administrator 7500 S. Oketo Avenue Bridgeview, IL 60455 708-594-2525 ext. 8516 mporfirio@villageofbridgeview.com</p> <p>Inclusive Dates of Power Supply Agreement: December 2012 – May 2014</p> <p><u>Comments:</u> Very happy with them. Just renewed their contract with them. They are great to work with. Very hands-on and cooperative both with the village and their customer service.</p>	<p>City of Chicago Michael Negron 121 N. LaSalle Chicago, IL 60602 312-744-8571 Michael.Negron@cityofchicago.org</p> <p>Inclusive Dates of Power Supply Agreement: February 2013 - present</p> <p><u>Comments:</u> Cannot proceed through automated phone system without an extension number. E-mailed him on 7/1/14. No response to e-mail.</p>	<p>Village of Bannockburn and Kildeer Village of Bannockburn Maria Lasday, Village Administrator 2275 Telegraph Road Bannockburn, IL 847-945-6080 Ext. 223 MLasday@villageofbannockburn.org</p> <p>Village of Kildeer Michael Talbett, Village Administrator 21911 Quentin Road Kildeer, IL 60047 847-438-6000 mtalbett@villageofkildeer.com</p> <p>Inclusive Dates of Power Supply Agreement: No response</p> <p><u>Comments:</u> Maria Lasday: Phenomenal - bent over backwards to help. Lots of issues with former supplier but they made the transition very smooth. Michael Talbett: They have Kildeer's current contract. Very, very good. Fantastic in terms of service; they made it almost a turn key operation. Once they got the information from ComEd, they took the ball and ran with it. He refers all customers to "Ann" who has taken care of every problem that has come up.</p>
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Reference #2	<p>Village of Kildeer Michael Talbett, Village Administrator 21911 Quentin Road Kildeer, IL 60047 847-438-6000 mtalbett@villageofkildeer.com Inclusive Dates of Power Supply Agreement: July 2012 – June 2013 <u>Comments:</u> They were absolutely great to work with during the bidding process. The only reason they weren't chosen was that they weren't the lowest bidder.</p>	<p>Village of River Forest Eric Palm 400 Park Avenue River Forest, IL 60305 Telephone: 708-366-8500 epalm@vrf.us Inclusive Dates of Power Supply Agreement: August 2012 - present <u>Comments:</u> Very pleased. Have had them since they started their program two years ago; now in third year. Their customer service is outstanding. They have a 1-800 number for residents and local service people. Always very responsive and accommodating. Highly recommended.</p>	<p>North Shore Electric Aggregation Consortium (City of Lake Forest, City of Highland Park, City of Park Ridge, Village of Deerfield, Village of Glencoe, Village of Address: 675 Village Court, Glencoe, IL 60022 Lake Bluff, Village of Northbrook, Village of Skokie) Philip Kiraly 675 Village Court, Glencoe, IL 60022 847-834-4111 Philip.kiraly@northbrook.il.us <u>Comments:</u> 7-1-14 @ 2:38 - VM msg. - no reply 7-2-14 @ 3:38 - VM msg. - no reply</p>
Reference #3	<p>City of Evanston Catherine Hurley, Sustainable Programs Coordinator 2100 Ridge Avenue Evanston, IL 60201 847-448-8069 churley@cityofevanston.org Inclusive Dates of Power Supply Agreement: September 2012 – August 2013 <u>Comments:</u> Very professional; performed all the obligations of their contract. They were not chosen for the second year only because they were not the lowest bidder.</p>	<p>Village of Rosemont Don Calmeyn 9501 West Devon Avenue Rosemont, IL 60018 Telephone: 847-825-4404 calmeynd@villageofrosemont.org Inclusive Dates of Power Supply Agreement: March 2013 - present <u>Comments:</u> They are absolutely fine - not too much involvement with them actually because they take care of everything. He lives in another town and that town also used Integrys and he was fine with them as a consumer as well.</p>	<p>Lakeshore Power Alliance (Villages of Wilmette, Glenview, Northfield and Kenilworth) John Prejzner 1200 Wilmette Avenue, Wilmette, IL 60091 847-853-7502 prejznerj@wilmette.com <u>Comments:</u> Wonderful, professional organization. Staff is always willing to attend any meeting or public event that was asked of them. Overall - just great!</p>
Reference #4	<p>Village of Bannockburn Maria Lasday, Village Administrator 2275 Telegraph Road Bannockburn, IL 847-945-6080 Ext. 223 MLasday@villageofbannockburn.org Inclusive Dates of Power Supply Agreement: June 2012 – May 2013 <u>Comments:</u> On vacation until 7/7/14. No response to voice mail message.</p>	<p>Village of Oak Park Rob Cole 123 Madison Street Oak Park, IL 60302 Telephone: 708-358-5778 Fax: 708-358-5101 rcole@oak-park.us Inclusive Dates of Power Supply Agreement: December 2011 - May 2014 <u>Comments:</u> Yes, Integrys was their supplier. They performed to our expectations and in accordance with the terms of our agreement.</p>	

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Illinois Renewable Portfolio Standard			
12 month Contract Term (¢/kWh) - Residential	7.260	7.230	
12 month Contract Term (¢/kWh) - Commercial	7.260	7.230	Did not qualify
24 month Contract Term (¢/kWh) - Residential	7.290	7.190	Did not qualify
24 month Contract Term (¢/kWh) - Commercial	7.290	7.190	Did not qualify
36 month Contract Term (¢/kWh) - Residential	7.230	7.100	Did not qualify
36 month Contract Term (¢/kWh) - Commercial	7.230	7.100	Did not qualify
25% Renewable Energy Credit Supported Mix			
12 month Contract Term (¢/kWh) - Residential	Did not bid	7.270	Did not qualify
12 month Contract Term (¢/kWh) - Commercial	Did not bid	7.270	Did not qualify
24 month Contract Term (¢/kWh) - Residential	Did not bid	7.240	Did not qualify
24 month Contract Term (¢/kWh) - Commercial	Did not bid	7.240	Did not qualify
36 month Contract Term (¢/kWh) - Residential	Did not bid	7.150	Did not qualify
36 month Contract Term (¢/kWh) - Commercial	Did not bid	7.150	Did not qualify
50% Renewable Energy Credit Supported Mix			
12 month Contract Term (¢/kWh) - Residential	Did not bid	7.320	Did not qualify
12 month Contract Term (¢/kWh) - Commercial	Did not bid	7.320	Did not qualify
24 month Contract Term (¢/kWh) - Residential	Did not bid	7.280	Did not qualify
24 month Contract Term (¢/kWh) - Commercial	Did not bid	7.280	Did not qualify
36 month Contract Term (¢/kWh) - Residential	Did not bid	7.200	Did not qualify
36 month Contract Term (¢/kWh) - Commercial	Did not bid	7.200	Did not qualify
100% Renewable Energy Credit Supported Mix			
12 month Contract Term (¢/kWh) - Residential	7.410	7.390	Did not qualify
12 month Contract Term (¢/kWh) - Commercial	7.410	7.390	Did not qualify
24 month Contract Term (¢/kWh) - Residential	7.440	7.360	Did not qualify
24 month Contract Term (¢/kWh) - Commercial	7.440	7.360	Did not qualify
36 month Contract Term (¢/kWh) - Residential	7.380	7.290	Did not qualify
36 month Contract Term (¢/kWh) - Commercial	7.380	7.290	Did not qualify
Participating Customer Early Termination Fee	None	None	
Commonwealth Edison Price to Compare (excluding PEA*)			
Summer June 2014-September 2014 (¢/kWh)	7.596	7.596	7.596
Non-Summer October 2014-May 2015 (¢/kWh)	7.420	7.420	7.420
* Purchased Electricity Adjustment = 0.5 ¢/kWh			

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MONTHLY PRICE @ 600 kWh			
Illinois Renewable Portfolio Standard			
12 month Contract Term (¢/kWh) - Residential	\$43.56	\$43.38	Did not qualify
12 month Contract Term (¢/kWh) - Commercial	\$43.56	\$43.38	Did not qualify
24 month Contract Term (¢/kWh) - Residential	\$43.74	\$43.14	Did not qualify
24 month Contract Term (¢/kWh) - Commercial	\$43.74	\$43.14	Did not qualify
36 month Contract Term (¢/kWh) - Residential	\$43.38	\$42.60	Did not qualify
36 month Contract Term (¢/kWh) - Commercial	\$43.38	\$42.60	Did not qualify
25% Renewable Energy Credit Supported Mix			
12 month Contract Term (¢/kWh) - Residential	Did not bid	\$43.62	Did not qualify
12 month Contract Term (¢/kWh) - Commercial	Did not bid	\$43.62	Did not qualify
24 month Contract Term (¢/kWh) - Residential	Did not bid	\$43.44	Did not qualify
24 month Contract Term (¢/kWh) - Commercial	Did not bid	\$43.44	Did not qualify
36 month Contract Term (¢/kWh) - Residential	Did not bid	\$42.90	Did not qualify
36 month Contract Term (¢/kWh) - Commercial	Did not bid	\$42.90	Did not qualify
50% Renewable Energy Credit Supported Mix			
12 month Contract Term (¢/kWh) - Residential	Did not bid	\$43.92	Did not qualify
12 month Contract Term (¢/kWh) - Commercial	Did not bid	\$43.92	Did not qualify
24 month Contract Term (¢/kWh) - Residential	Did not bid	\$43.68	Did not qualify
24 month Contract Term (¢/kWh) - Commercial	Did not bid	\$43.68	Did not qualify
36 month Contract Term (¢/kWh) - Residential	Did not bid	\$43.20	Did not qualify
36 month Contract Term (¢/kWh) - Commercial	Did not bid	\$43.20	Did not qualify
100% Renewable Energy Credit Supported Mix			
12 month Contract Term (¢/kWh) - Residential	\$44.46	\$44.34	Did not qualify
12 month Contract Term (¢/kWh) - Commercial	\$44.46	\$44.34	Did not qualify
24 month Contract Term (¢/kWh) - Residential	\$44.64	\$44.16	Did not qualify
24 month Contract Term (¢/kWh) - Commercial	\$44.64	\$44.16	Did not qualify
36 month Contract Term (¢/kWh) - Residential	\$44.28	\$43.74	Did not qualify
36 month Contract Term (¢/kWh) - Commercial	\$44.28	\$43.74	Did not qualify
Commonwealth Edison Price to Compare (excluding PEA)			
Summer June 2014-September 2014 (¢/kWh)	\$45.58	\$45.58	\$45.58
Non-Summer October 2014-May 2015 (¢/kWh)	\$44.52	\$44.52	\$44.52